

Deanna C. Hill, CPM®

Deanna C. Hill, CPM® is a 1985 graduate of the University of Tennessee at Knoxville, where she earned her Bachelor of Science degree in Business Administration with a major in Accounting. She entered the property management field upon graduating from UT and has been engaged in the profession since. She joined First Management Services, Inc. (FMS) in 1989 and currently serves as a Regional Manager and Vice President. Prior to her promotion to Regional Manager, Ms. Hill served as the site manager of a two hundred eighty-eight unit community which, under her leadership, won First Management Services' *Multifamily Property of the Year Award* four times – a feat no other property team has achieved. She has overseen the renovation of 1,497 apartment units at six communities. Her portfolio includes apartment communities, condominium homeowner associations, and retail centers.

Ms. Hill earned the Registered Apartment Manager (RAM) designation from the National Association of Home Builders in 1991, and she obtained her Certified Property Manager (CPM) designation from the Institute of Real Estate Management (IREM) in 1998. Ms. Hill is past president of the Apartment Association of Greater Knoxville and now serves as a lifetime board member. She is also past president of the East Tennessee Chapter of IREM, and past president of the Tennessee Apartment Association. She has served as an instructor for the National Apartment Association's National Apartment Leasing Professional (NALP) and Certified Apartment Manager (CAM) designation courses. In 1999, Ms. Hill was honored as the East Tennessee Chapter of IREM's *Committee Chairperson of the Year* for her work as the chapter's Accredited Residential Manager Coordinator, and she was presented with the chapter's *Certified Property Manager of the Year* award in 2002. She holds a Tennessee Broker's license and a South Carolina Property Manager's license.